

Quartz Surfaces Limited Lifetime Warranty

Pelican Int'l will warrant to the original purchaser/owner that all quartz materials shall be free from any manufacture defects under normal use and services. The professional fabricator/installer is responsible to inspect the Pelican Int'l quartz material before fabricating and/or installing the product. It is also the end user's responsibility to inspect the finished product before permanent installation.

This warranty does not cover any defects that were visible at the time of fabrication/installation and were not avoided or brought to attention during the fabrication/installation process. All parties must agree to comply with the terms and conditions stated in the Pelican Int'l Limited Lifetime Warranty for quartz surfaces.

Terms and Conditions

- This warranty does not cover any residence where the original owner is no longer the occupant.
- This warranty is non transferable and applies to the Pelican Int'l quartz product only for internal, residential, and commercial applications.
- If after or during installation you decide that you do not like the color or finish of the product that you have selected, that decision is not covered in any way under this warranty.
- This warranty applies only to materials that have been maintained according to the Pelican Int'l Care & Maintenance guidelines.
- This warranty does not cover use for any flooring material.
- This warranty does not cover products installed in any outdoor installation.
- This warranty does not cover improper use or abuse which includes, but is not limited to, damage from mishandling, damage from excessive heat or uneven exposure to weather conditions, and any physical or chemical abuse.
- This warranty does not cover chips or other excessive impact damage against the product itself.
- This warranty does not cover failures due to fabricators/installers not following proper prescribed fabrication and installation procedures.
- This warranty does not cover any failures due to inadequate support for the installation.
- This warranty does not cover any creative use of the material including bending or curving.
- This warranty does not cover any fabrication or installation error.
- Pelican Int'l quartz products are not scratch, heat, or stain proof. However, the highly durable material is extremely resistant to each.

*Pelican Int'l makes no other guarantee, representation, or warranty expressed, or implied with respect to its products, except as stated herein. No one other than Pelican Int'l is authorized or permitted to make or provide any promise, representation or warranty with respect towards the Pelican Int'l Quartz Product(s).

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